

METALICUS

Metalicus warranty and returns form for online purchases

Please use this form to report any issues associated with returns or warranty claims. You must supply us with both the completed form and a copy of your original sales invoice. Please note that incomplete forms will not be accepted. Any purchases made from a store must be returned directly to that store. To find store locations please visit www.metalicus.com.

Conditions:

- All returns must be made within 14 days and warranties within 12 months from the date of purchase.
- All returns must be in new, unused and unworn condition with all tags attached. We will not accept the return of any item which is considered used, except in the case of warranties.
- If returning goods from outside Australia, you must write 'return of goods for exchange or warranty' on the customs form.

Enquiry type

Warranty Return

Personal details. Please print your information clearly.

Name

Address

City

State

Postcode / ZIP

Country

Phone

E-Mail

Please list the the details of the garment(s) that you are returning.

Order Number

Date of purchase

Item name

Describe the issue with the product. Please be as detailed as possible.

Problem

Send this complete form with your return to:

Metalicus Ecommerce Return
30-40 Flockhart Street
Abbotsford
Victoria
3067
Australia

Visit our website at www.metalicus.com or call +61 3 8415 9812